- 1. WHO CAN PLAY (Who can book courts)
 - a. Members in good standing, who have paid their fees in full, and under the following conditions can play:
 - Full year members (May 1 to Apr 30) have full access to booking outdoor clay courts and indoor courts in the bubble.
 - Winter members (Oct 1 to April 30) can book indoor and outdoor courts (while available).
 - Adult/intermediate members can book available courts 8 days in advance.
 - Junior members (18 and under) can book available courts 6 days in advance.
 - b. University of Waterloo students can reserve indoor courts as early as 24 hours in advance of their start time. The window to reserve a court opens at 6:30am for current and following day.
 - Students will be asked to verify their status as active students for the current school year the first time they come to club at the beginning of the indoor season (Oct 1.). Staff will request to see a copy of the student's Proof of Enrolment letter as verification.
 - c. Guests are <u>not</u> permitted at this time.
 - d. Members of the public and other post-secondary students will <u>not</u> be able to reserve courts or be included in member or UW court bookings at this time.

2. COURT REGULATIONS, BOOKING COURTS AND FEES

a. Courts can be reserved up to 8 days in advance for adults/intermediates and 6 days in advance for juniors. The courts may be reserved in person, by telephone or online. When reserving, please select the full names of your partners. Should you have to cancel, you must do so at least 24 hours in advance of the booked time. Failure to cancel may result in the member being charged for the court time. "No shows" will also result in a charge.

b. <u>All</u> players may play once per day only.

- Participation in clinics, group and private lessons and other club events are excluded from the once per day rule.
- Front desk staff will not update bookings to add any player who has already played that day. (Indoor Season)
- c. The window to reserve courts opens at 9:30 pm, for court start times between the hours of 7:00am and 3:30pm for the following week. E.g.: To reserve court 10 for 9am on Friday, Oct 11, you can book the court as early as Thurs, Oct 3 at 9:30pm. (8 day advanced booking.)
- d. The window to reserve courts opens at 10:00 pm, for court start times from 4:00pm or later. E.g.: To reserve court 11 (1hr) for Sat Oct 12 at 4pm, you will book on Fri Oct 4 at 10pm.
- e. All players must be registered in a booking before the court start time. If the booking requires changes, you can edit the booking online or call the club for assistance.
- f. A minimum of 2 players is required to book a 1-hour or 1.5-hour time slot.
- g. A minimum of 3 players is required to book a 2-hour time slot.
- h. Court Fees are set annually by the Board of Directors for each of the following categories:
 - Non-Prime Time
 - Opening to 4 pm Monday to Friday,
 - 6 pm to closing, weekends
 - Member Rate: \$18/Hour

Prime Time –

- 4 pm to closing, Monday to Friday
- 7am to 6 pm weekends
- Member Rate: \$22/Hour
- University of Waterloo Students
 - Student Rate \$15/Hour

3. COACHING

- a. No outside coaching is permitted.
- 4. LESSONS, CLINICS, ROUND ROBINS, CLUB EVENTS
 - a. Lessons (Group, Private, etc.) WTC scheduled group and private coaching lessons are open to members and non-members.
 - b. Weekly Clinics Open to members and non-members. Note: Members have priority. Two days prior to the clinic, non-members may be moved to the waitlist if there are waitlisted members. Clinic participants will receive an email confirming their registration. Persons who are on the waitlist will be emailed to confirm their status.
 - c. Round Robins Note: Members have priority. Two days prior to the round robin, non-members may be moved to the waitlist if there are waitlisted members. Round robin participants will receive an email confirming their registration. Persons who are on the waitlist will be emailed to confirm their status.
 - d. Club Events The club organizes numerous events and tournaments throughout the calendar year. Each event or tournament will indicate whether non-members are permitted to play.

5. ON-COURT RULES

- a. Players (WTC coaching staff excepted) using more than six balls per court should make every effort to ensure that doing so does not result in more than considered reasonable interruptions to play on adjoining courts. Should the adjoining court have complaints, no more than six balls will be allowed.
- b. No spectators are allowed on the courts, including members and members' children. Exceptions may exist under specified conditions, with permission, during certain events (e.g. inter-urban play, tournaments, and lessons).
- c. Players must be considerate of the game in progress. When entering the courts, wait until a break in play before entering and ensure that the curtains in the bubble are closed securely. Open curtains are a hazard.
- d. Food and alcohol is not allowed on the courts. Smoking is not permitted on club premises. Only clear, non-alcoholic beverages in closed containers and small snacks are allowed on the courts.
- e. Please ensure you dispose of your garbage at the end of your match either using the garbage and recycling bins on court or bringing with you as you leave the court.
- f. Loud conversations, abusive language and outbursts of anger are not permitted.
- g. Equipment such as nets, net posts, court surface etc. must not be physically abused.

- 6. DRESS CODE
 - a. Court shoes are recommended on both indoor and outdoor courts. They are certified non-marking on the indoor courts and will not damage the clay courts. Shoes with soles that will mark the indoor courts are not permitted. Shoes with heels, bars, high-ribbed soles, coarse treads etc. also are not permitted.
 - b. Salt and other debris damages the surface of the indoor courts. Therefore, winter boots are to be left on the boot trays provided in the lobby during the winter months.
 - c. Appropriate tennis wear is expected. Denim jeans and shorts as well as shirts with inappropriate language and logos will be considered unacceptable.